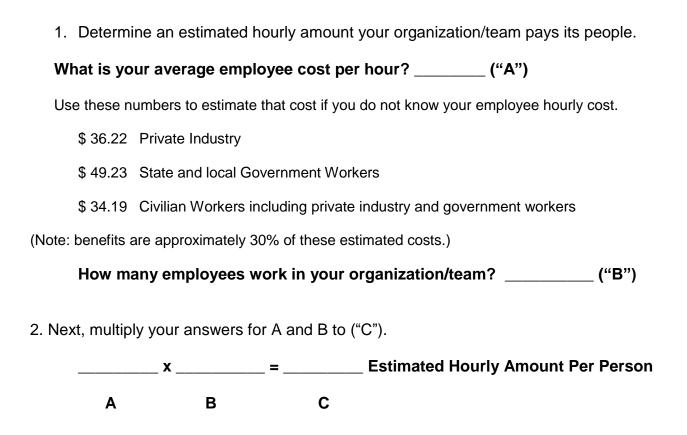
Complainer Cost Calculator



How Much Do Complainers Cost Your Organization?



3. Estimate your weekly waste due to Complainers and/or Energy Drainers

Multiply your estimated hourly amount above ("C") by 3 hours (minimum wasted a week) and 79 percent (percentage of people who reported spending between 3 -6 hours a week dealing with complainers and energy drainers) to determine the weekly waste related to chronic complainers and energy drainers.

_____x 3 x .79 = _____ Minimum Estimated Hours Wasted Weekly

4. Estimate your *annual* waste due to Complainers and/or Energy Drainers

Multiply your estimated hourly amount above ("C") by 3 hours (minimum wasted a

week) and 78 (percent of people who reported) and 50 (working weeks in a year).

_____x 3 x .79 x 50 = _____ Minimum Estimated Hours Wasted Yearly

The Reponses and Math for Complainer Cost Calculator

In the survey, 45.8% of the respondents reported that Complainers take up 3 to 6 hours of their work week while another 32.5% reported them taking up more than 6 hours per week. 2.1% actually reported that Complainers consume more than 20 hours during their work week. *In other words, 79% of the survey respondents reported a minimum of 3-6 hours per week being wasted.

According to the U.S. Department of Labor Bureau of Labor Statistics' report, "Employer Costs for Employee Compensation – September 2018" the average cost for a private industry company worker is \$36.22 per hour, for state and local government workers is \$49.23 per hour and the total for civilian workers which includes private industry and government workers is \$34.19 per hour (benefits are approximately 31.7% of these costs). http://www.bls.gov/news.release/pdf/ecec.pdf

How much money do you lose each year due to this wasted time?

Using the figures above, this **unproductive time costs companies \$5,128.50 to \$10,257** per employee per year. (\$34.19 * 3 or 6 hours * 50 worked weeks per year). In a company with **100 employees** this equates to a **weekly waste of \$8,103.03 – \$16,206.06** (79% of 100 * 3 or 6 hours *\$34.19 per hour). Assuming each employee works 50 weeks in the year (2 weeks unpaid vacation) this equates to **\$405,151.50 to \$810,303 per year lost to time wasted with Complainers.**

The Bottom-line?

Pay your people to deal with these chronic complainers and energy drainers or pay attention to stopping the negative behavior and watch your bottom-line improve.